



Business Owners' Breakout Sessions

Lessons Learned
From Lesson 3 G3

Observations about Lesson 3 G3

Facilitators

- Did not always understand the goal of the breakout session
- Spent too much time on discussing their own experience
- Had trouble getting the business owners to speak
- Had to switch to Spanish to facilitate discussion

Business Owners

- Reluctant to speak up in group discussion
- Had connectivity problems communicating in breakouts
- Did not have access to the Workbook 101 pages
- Need Spanish & English sessions

Suggested Ice Breaker

- Facilitators introduce themselves and how they can help business owners – **2 min each**
- Business owners discuss what they need to finish Lesson 3 (People, Data & Operations) – **3 minutes each** (If more time is needed, set up separate meeting)
- Facilitators encourage business owners to open Workbook 101 link in the chat and review each section.



Suggested Agenda

- **Facilitators Discuss the Objective of the Session**
 - Complete the remaining sections of Workbook 101 – Inventory, Equipment & Buildings
 - Business owners should strive to complete the new sections
- **Facilitators & Business owners should use concrete examples to answer the Workbook questions**

